Terms of Purchase

Hello, and thanks for your interest. Everything here is designed and hand-built by me, Carsten Hansen Grøn OZ9AAR, as a licensed radio amateur, for other licensed radio amateurs — as a hobby, not as a registered company. A few things are worth knowing before you order. By placing an order, you're telling me you've read them and you're happy and accepting them.

1. Amateur gear, made by an amateur. These are individually made, low-voltage devices for experimental and amateur-radio use. They are not mass-market consumer products and aren't sold as such. Some categories of amateur-radio equipment sit outside the ordinary CE / consumer-electronics regime because the people building and using them are qualified to do so — that's the spirit in which these are offered. That said, this point is about the equipment itself, not about your rights as a buyer: it doesn't reduce the consumer protections described in points 4 and 5 below.

2. For licensed amateurs, using a licensed operator's judgement. By ordering, you confirm that you hold a valid amateur license and that you have the knowledge to install, connect and operate the device safely and lawfully within the terms of that license. How it's integrated into your station is in your hands. (Holding a license doesn't change your legal status as a buyer — see point 7.)

3. Low voltage — used well at your end. Everything is low-voltage by design. Even so, safe wiring, powering and operation on your side are your responsibility.

4. What happens if something's wrong. I test what I send and I want you to be pleased with it. These are one-off, hand-made items. If you're ordering as a business or for resale, they're sold without commercial warranty, to the extent applicable law permits. If you're ordering as a private individual, Danish law gives you a mandatory two-year right to complain (“reklamationsret”) about defects that were already present when the item was delivered — for the first year, a defect that shows up is presumed to have been there from the start unless shown otherwise. I can't sign that away, and wouldn't want to: if something arrives faulty, please just talk to me and I'll repair it, replace it, or refund it. Beyond that mandatory protection, I can't guarantee particular performance, fitness for a purpose beyond what's advertised, or uninterrupted operation.

5. Changing your mind. Everything I sell is built specifically for your order — configured, tuned, or otherwise customized to your requirements once you order it. I don't hold ready-built stock. Because of that, these count as custom-made goods under Danish/EU law, and there is no statutory right to cancel once work on your order has started. If you're unsure whether an item suits your needs, please ask before you order.

6. Limited liability. To the fullest extent permitted by law, I'm not liable for indirect or consequential loss, or for damage arising from installation, misuse, or use outside your license conditions. Nothing here limits any liability that cannot lawfully be limited — including liability for death or personal injury caused by negligence, and liability under mandatory product-liability law.

7. Danish law, and your local protections. These terms, and anything arising from them or from a sale, are governed by Danish law, with disputes subject to the Danish courts. If you buy as a consumer, you keep whatever mandatory protections your own country's law gives you, and — depending on where you live — you may also be able to bring a claim before your own local courts; those rights always take precedence over this clause. If we can't sort something out directly, Danish consumers can bring a

complaint to “Nævnenes Hus / Center for Klageløsning”; if you're elsewhere in the EU, your national consumer authority can point you to the right body.

8. Who you're buying from. Carsten Hansen Grøn, OZ9AAR — chg@moonbounce.dk. This is a personal hobby activity, not a registered company; see point 1.

9. Your agreement. By placing an order and paying, you confirm you've read and accepted the above.

Thank you — and enjoy, 73.